



M+W GROUP

# Corporate Quality Management Policy Statement

Our commitment is to provide high quality projects, engineering services and products, which exceed our clients' and stakeholders' expectations.

We shall:

- Ensure that we determine external and internal issues to our operations and deliver a strategic response to achieve the desired result.
- Promote customer focus and understand the needs of our clients, stakeholders and their relevance to the quality management system.
- Provide and implement a documented quality management system aligned to our products and services in accordance with international standards.
- Demonstrate leadership and commitment with respect to the quality management system ensuring quality KPIs are set and progress is monitored to ensure intended outputs.
- Continually improve our performance through "Plan-Do-Check-Act" principles and "Right First Time" philosophy, aligned with other corporate management systems.
- Consider quality planning and enhance desired effects to prevent undesired events thus achieving continuous improvement.
- Address risks and opportunities, and plan actions to manage their potential impact on the conformity of our products and services.
- Plan changes in accordance with the requirement of the business and consider their impact.
- Provide adequate resources, infrastructure and knowledge for management of the system.
- Constantly evaluate performance of the quality management system through audits and conduct regular management reviews.
- Detect opportunities for improvement and implement the required actions to meet customer requirements and enhance customer satisfaction.

Our Integrated Management System is available to all staff. It is communicated through M+W Link and other appropriate means. Our sites and contractors shall operate in accordance with the management system and any local procedures developed for specific country or client needs. This policy shall be reviewed annually.

This policy is communicated throughout M+W Group and the responsibilities for ensuring its implementation rest with our management.

Dr. Wolfgang Buechele  
CEO M+W Group